

Internal for County Tax Office Staff

How Does a Driver Become a Toll Habitual Violators (also referred to as Toll Scofflaw)?

- A driver is determined to be a toll habitual violator once he or she has accrued 100 or more unpaid tolls and has been issued at least two notices of nonpayment within a year.
- A driver receives notice in the mail that he or she is a toll habitual violator and has 30 days to dispute their determination as a toll habitual violator and/or request an administrative hearing with a justice of the peace.
- A driver also receives their annual vehicle registration renewal notice, which indicates a "N. Tx. Toll" scofflaw remark.

Tax Office Staff: How Should You Handle a Toll Habitual Violator?

1. A toll habitual violator can have a registration block removed in two ways once he or she establishes payment arrangements with NTTA:
 - If violator pays in full, a receipt will be provided by NTTA to the violator.
 - If NTTA violator arranges a payment plan, a fully executed payment agreement signed by both NTTA and the violator will be provided.
 - In the event a customer pays their full toll balance or enters into a payment plan over the phone, a receipt authorizing removal of the block may be faxed and/or emailed to the customer and the tax office, at the customer's request.
2. An authorized NTTA representative stamps violator's receipt or payment plan agreement with "Vehicle Registration Block Cleared," then signs and dates it.
3. If NTTA violator arranges a payment plan, the habitual violator status will remain active with both the County and TxDMV until the payment plan has been settled in full.
4. An original or copy of an NTTA-issued payment receipt or executed Payment Agreement stamped with NTTA's "Vehicle Registration Block Cleared" stamp will be required to present to the Tax Assessor Collector's office to allow registration of the vehicle. The date shown on the Vehicle Registration Block Cleared stamp must be less than 30 days old at the time the document is presented to the Tax Office in order to be cleared for vehicle registration. If the date on the stamp area exceeds 30 days, the violator should be referred back to NTTA.
5. Vehicle registration blocks that are resolved via a payment plan will be added to an NTTA calendar based on the end date of the payment plan and monitored by NTTA for default or completion.
6. If a habitual violator pays in full, no TollTag is required. However, if the habitual violator chooses to enter into a payment agreement, he or she needs to open a TollTag account or bring an existing account current.

Questions? Please contact NTTA at (469) 828-4619.

Registered motor vehicle owners with 100 or more delinquent tolls cannot register their vehicles until their toll bill and all related administrative fees are paid. (*Texas Transportation Code, Chapter 372.111*)